

EXPRESSIONS OF INTEREST - HOSPITALITY & RETAIL TEAM MEMBER

BILLABONG ZOO, PORT MACQUARIE

Billabong Zoo is a family owned and operated zoo set on a picturesque ten acres on the outskirts of Port Macquarie. We have grown rapidly over the past twenty years as our collection has diversified from primarily Australian natives to a variety of exotic species. The Meeting Point Café at Billabong Zoo offers a delightful dining experience overlooked by the zoo's resident spider monkeys, serving fresh and locally sourced meals, snacks, and beverages. The perfect location for visitors of all ages, the café provides a relaxing spot for visitors to unwind while enjoying scenic views and a family-friendly atmosphere. We have exciting opportunities to join our our amazing Zoo Hospitality and Retail team on a permanent part time and casual basis.



Billabong Zoo is seeking expressions of interest for vibrant and motivated permanent part-time and casual employees for *The Meeting Point Café* at Billabong Zoo. Our Hospitality and Retail team members play a key role in delivering exceptional food and customer service to our visitors. Responsibilities include preparing and serving food and beverages, operating the point-of-sale system, maintaining cleanliness and hygiene standards, and assisting with stock replenishment. Team members must work efficiently in a fast-paced environment, demonstrate strong communication skills, and provide friendly and professional service. A commitment to upholding Billabong Zoo's values of conservation and sustainability is essential, along with the ability to work during the week.

ESSENTIAL CRITERIA

- Ability to provide friendly, efficient, and professional service.
- Previous experience in retail and/or food preparation, coffee-making, and general café duties.
- Familiarity with POS systems, online ordering platforms, digital payment methods and cash-handling.
- Ability to thrive in a fast-paced environment while maintaining attention to detail and quality.
- Sound understanding of food safety and hygiene regulations
- Working with Children Check, or willingness to obtain prior to commencing.
- Must have the legal right to work in Australia.

DESIRABLE CRITERIA

- Barista skills and knowledge of coffee preparation.
- Valid Food Handling certificate, or equivalent.
- Current First Aid certificate.
- Interest in conservation, wildlife, or eco-friendly practices that align with the zoo's values.

Click here to Apply Online

Please note that due to the high quantity of applicants we receive, not all applicants will move on to the interview process.